



James Marks Academy Trust

Multi-agency feedback

October 2025

In September 2025 we asked professionals who provide support to pupils that has been commissioned as part of a pupil's EHCP to provide some anonymous feedback on working in the Trust. These colleagues provide interventions across the Trust's schools. The questions asked colleagues to respond using a scale: Strongly Agree, Agree, Disagree, Strongly Disagree and Not sure. The Table shows a summary of the responses to these questions, the final column shows the percentage of staff who answered strongly agree or agree.

Question	Strongly agree	Agree	Disagree	Strongly agree / agree
Communication and contact with the school is timely	86%	14%	0%	100%
Any feedback provided to the school is acted upon quickly and promptly	71%	29%	0%	100%
The school works closely with professionals, families and the child to ensure that their views are included in any decision making	86%	14%	0%	100%
Any safeguarding concerns or other issues are dealt with promptly	100%	0%	0%	100%
I feel supported working with the school	86%	14%	0%	100%
Average	68%	31%	1%	99%

The final section of the questionnaire asked for any other feedback the external professional wished to provide. Below are the responses to this question:

“James Marks - a shout out to the admin team who have also supported my work, booked rooms and helped with general admin. Thank you! makes it much easier for outside professionals.”

“It is always a pleasure to step foot into Roman Fields each week. The staff are all so welcoming and accommodating and make me feel like I'm part of their team. They know each child's needs incredibly well and are always keen to support the young people in any way they can. I too feel supported by the staff!”

“Always appreciate the thanks I receive and the kind welcome and support given to help me carry out my role.”